

Maytag Top Load Washer Diagnostic Codes

Model(s) Code Description

MAT12PDB - MAT12PDD - MAT12PRB - MAT12PRD - MAT12PDL - MAT12PSL - MAT14PD - MAT14PR

| | |
|-----|---|
| d1 | Water level circuit failure on control board |
| d3 | Water temperature sensor error (When equipped with temperature sensing water valve) |
| d4 | Lid switch circuit failure on control board |
| d5 | Blocked Coin 1 or Coin 1 circuit error |
| d7 | Slow fill detected |
| d8 | Slow drain detected |
| d9 | Low voltage detected |
| d12 | Motor sense circuit failure on Control Board |
| d13 | Blocked Coin 2 or Coin 2 circuit error |
| d16 | Control board not receiving communication from debit card reader |

MVW18PD - MVW18PR - MAT20PD - MAT20PR

| | |
|-----|--|
| F01 | Main control fault |
| F03 | Pressure sensor fault |
| d5 | Blocked Coin 1 or Coin 1 circuit error |
| F07 | Shifter/Actuator fault |
| d9 | Low voltage detected |
| F11 | Motor control fault |
| d13 | Blocked Coin 2 or Coin 2 circuit error |
| d16 | Gen 2 debit card communication error |
| F20 | Long fill detected |
| F21 | Long drain detected |
| F22 | Lid lock fault |
| F24 | Temp sensor fault |
| F25 | Basket speed sensor fault |
| F26 | Lid switch fault |
| F27 | Overflow detected |
| F29 | Lid unlock fault |
| F32 | No fill fault |
| F70 | CCU to UI Communication fault |
| F71 | CCU to UI Communication fault |
| F73 | UI EEPROM fault/error |
| F74 | UI EEPROM fault/error |
| F77 | Off balance load detected |

Maytag Front Load Washer Diagnostic Codes

| Model(s) | Code | Description |
|----------|------|-------------|
|----------|------|-------------|

MAH14 - MAH20 - MAH21

| | |
|-----|--|
| d4 | Door sense error on control board |
| d5 | Blocked Coin 1 or Coin 1 circuit error |
| d7 | Slow fill detected |
| d8 | Slow drain detected |
| d9 | Low voltage detected |
| d10 | Door lock sense error |
| d11 | Motor speed error detected |
| d13 | Blocked Coin 2 or Coin 2 circuit error |
| d16 | Gen 2 debit card communication error |

MAH22 - MHN30 - MHN33

| | |
|-----|--|
| F01 | CCU Error |
| F03 | Accelerometer failure **MHN33 Only** |
| F04 | Accelerometer failure **MHN33 Only** |
| d5 | Blocked Coin 1 or Coin 1 circuit error |
| d9 | Low voltage detected |
| F11 | Motor Control Unit failure |
| d13 | Blocked Coin 2 or Coin 2 circuit error |
| d16 | Gen 2 debit card communication error |
| F20 | Slow fill error |
| F21 | Slow drain detected |
| F22 | Door lock error |
| F24 | Temperature sensor error |
| F25 | Tachometer error |
| F26 | Door switch error |
| F27 | Overflow condition detected |
| F28 | Communication error between CCU and MCU |
| F29 | Door unlock error |
| F30 | Dispenser system error - **MAH22 Only** |
| F31 | Motor overheating |
| F33 | Pump sensed disconnected |
| F34 | Load detected during Clean Cycle |

Help Codes

Maytag Commercial Laundry Help Codes

MAH22 - MHN30 - MHN33

- 0F Oversuds detected during cycle, and washer was not able to resolve an unbalance condition detected during final spin. More than 6 unbalance retries during the final spin - spin (and cycle) has been aborted.
- 32 Oversuds detected during wash cycle and washer was not able to resolve the condition - cycle has been aborted.
- 33 Generation 2 debit card cycle polling message out of sequence
- 71 Generation 2 debit card remaining balance message out of sequence
- 74 Generation 2 debit card new card balance message out of sequence
- 75 Invalid messaging state found in data acquisition communications
- 88

MAH14 - MHN20 - MAH21

- 8 Motor sensed not turning during wash cycle
Suds lock possible or machine overload with clothing, spinning at less than 500rpm
- F Moto sensed not turning during spin cycle
- 10 Door was not locked at end of the final spin
- 17 Water level was reached during the wash cycle, but water level was not maintained during cycle.
- 19 Slow fill, water level never reached resulting in water valve being turned off during pause in cycle
- 1b Unbalance within a speed at greater than 500rpm and less than 675rpm during final spin cycle
- 1d Motor on full power for 15 seconds during the final spin at 500rpm and less than 675rpm. Machine will spin at slower speed.
- 2A Motor speed error during spin
- 2F Motor speed error during wash cycle
- 30 Spin cycle was delayed due to wash level being sensed for more than 60 seconds at the start of the spin
- 31 Unbalance at less than 500 rpm during final spin. Spin cycle was stopped.
- 32 Suds detected during wash cycle
- 33 Spinning below 85 rpm too long during spin cycle
- 34 Tumbling above 50 rpm too long during wash cycle
- 35 Motor not slowing down after 120 seconds of coasting down after reaching 300 rpm
- 36 Motor running too fast during tumble cycle
- 37 Motor still running after 120 seconds of coasting down after and unbalance
- 39 Motor running faster than 85 rpm and the door is not locked
- 40 Generation 2 debit card cycle polling message out of sequence
- 71 Generation 2 debit card remaining balance message out of sequence
- 74 Generation 2 debit card new card balance message out of sequence
- 75

Maytag Single Load Dryer Diagnostic Codes

| Model(s) | Code | Description |
|----------|------|-------------|
|----------|------|-------------|

Single Dryers

| | | |
|--|-----|---|
| | d1 | Door circuit failure on control board |
| | d4 | Motor circuit failure |
| | d5 | Blocked Coin 1 or Coin 1 circuit error |
| | d9 | Low voltage detected |
| | d12 | Motor sensor circuit failure on control board |
| | d13 | Blocked Coin 2 or Coin 2 circuit error |
| | d16 | Gen 2 communication error |
| | F01 | Dryer motor control circuit error |
| | F22 | Exhaust thermister open |
| | F23 | Exhaust thermister shorted |
| | F70 | CCU to UI communication error |
| | F71 | UI communication error |
| | F73 | UI EEPROM error |
| | F74 | UI memory error |

Stacked Dryer/Dryer

| | | |
|--|-----|---|
| | d1 | Upper dryer door sense error |
| | d2 | Lower dryer thermister circuit failure |
| | d3 | Lower dryer temperature too high |
| | d4 | Lower dryer motor circuit failure |
| | d5 | Blocked Coin 1 or Coin 1 circuit error |
| | d9 | Low voltage detected |
| | d12 | Motor sensor circuit failure on control board |
| | d13 | Blocked Coin 2 or Coin 2 circuit error |
| | d14 | Upper motor sense circuit failure |
| | d16 | Gen 2 communication error |
| | d17 | Lower dryer door sense error |
| | d18 | Upper dryer thermister circuit failure |
| | d19 | Upper dryer temperature too high |
| | d20 | Upper dryer motor control circuit failure |